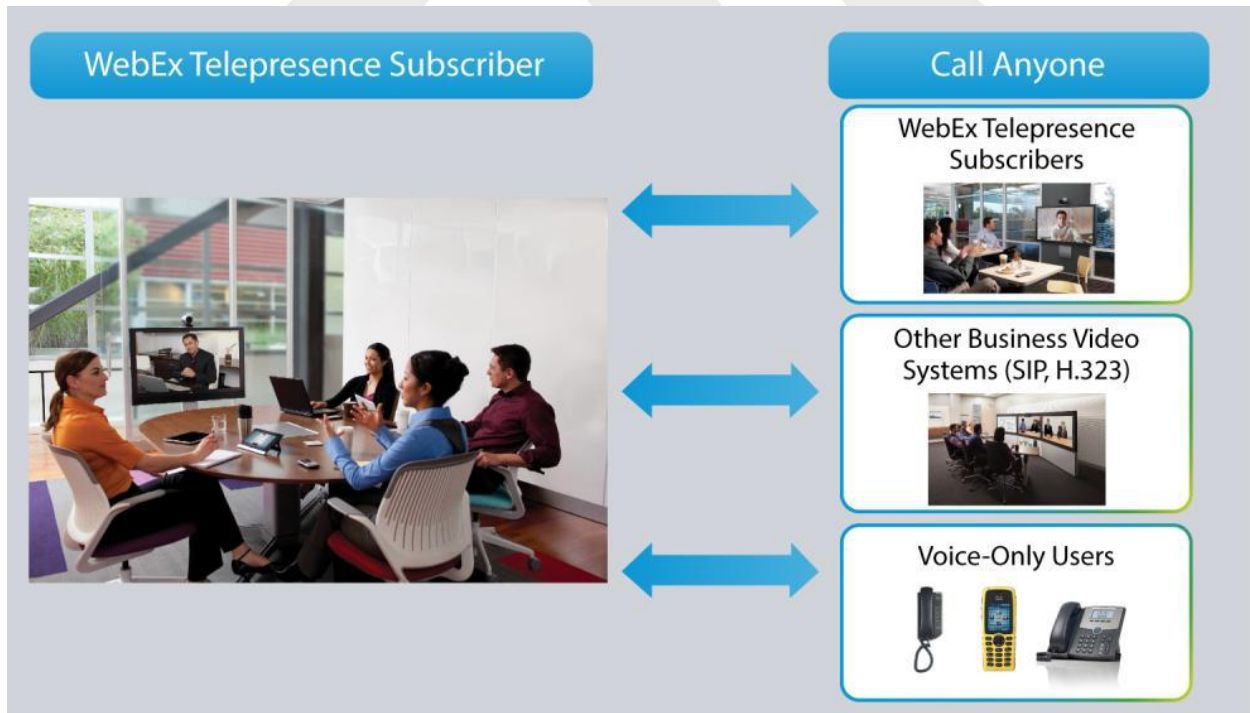# CTIN WEBEX Service

I. CTIN's WEBEX SERVICE

CTIN's WebEx® Telepresence service is a telepresence service based on Cisco technology solution that allow people connect to each other with an individual or multiple parties by any type of devices. Webex provides high quality service in audio and video quality through the normal internet connection

CTIN's WebEx® Telepresence can enable you to collaborate —in person with contacts across your business community—within your organization and with partners, suppliers, and customers. Enjoy high-quality audio and video at up to 1080p high-definition (HD) video resolution. Connect with an individual or multiple parties with the click of a button. An —in-person meeting can be as simple as highlighting a contact and starting the call. Share documents or your desktop as if you were together in the same location. Discussions are confidential through support for highly secure signaling and media encryption. A high-level overview of the different calling scenarios is illustrated in Figure 1.

Figure 1. Overview of Calling Scenarios

II. SERVICES

CTIN provides 3 service packages as following:

Webex "Premium 8"	user up to 8 people, access to all functions (Not available in Vietnam)	Enterprises/Gov
Webex "Premium 25"	user up to 25 people, access to all functions	Enterprises/Gov
Webex "Premium 100"	user up to 100 people, access to all functions	Enterprises/Gov

Southern branch office: 453 Hoang Van Thu dist., Ward 4, Tan Binh dist., Ho Chi Minh city, Vietnam | Tel: +84-8- 3 811 9191 | Fax: +84-8-3 811 9595 | Email: hcm@ctin.vn
Midle branch office: No. 2 Thanh Hai str., Ward Thanh Binh, Cam Khe Dist, Da Nang, Vietnam | Tel: +84-511-3833222 | Fax: +84-511- 365 6946 | Email: danang@ctin.vn

III.   FEATURES

Important features include:

- High-quality audio and video experience (up to 1080p highdefinition [HD] video resolution) so you can meet "in-person" with your colleagues, suppliers and partners,and customers
- Simple activation of your telepresence systems over the Internet without complex setup or installation
- Open standards-based connectivity to other video networks
- Flexibility for multiple participants to join
- Video calling for team members while mobile
- Private company directory
- Business-class support
- Company directory that automatically updates when you add subscribers and is easily modified to add contacts outside your business
- Video calling on PCs and Macs for your mobile team members
- Up to nine participants on the WebEx Telepresence network in your video calls

Straightforward to Deploy and Use

• Click to activate: Take your endpoint out of the box, click to activate the service, and be operational in a matter of minutes through an Internet connection.

• User friendly: Cisco has designed telepresence to be "push-button" simple so that when you are ready to start a meeting, the user interface makes it quick and easy. And your video address looks like an email address, so you don't have to remember a complicated number when you want to share it with others.

• Automated directory: The directory on your device auto-populates the video addresses of the other users connected to WebEx Telepresence at your company. And the new customer portal lets company-designated administrators manage the directory and even add external business contacts.

• Support when you need it: CTIN and Cisco offer live and online customer support options so that you have a full range of resources when you need them most.

Affordable

• Pay monthly — for everything: You can make your hardware purchases payable monthly by using CTIN billing services (limits may apply). WebEx Telepresence subscriptions are also billed monthly to make it easy and affordable for you to get started. (Discounted annual prepay options are also available.)

• Client services that help measure return: WebEx Telepresence has a client services team that helps you accelerate usage and adoption — and as a result, greater return on investment.

• Protect your investments: Cisco TelePresence endpoints are designed to work on other Cisco collaboration platforms so your endpoint investments are protected if you make a change.

Differentiated, Feature-Rich Experience

• Video with superior quality you can trust: With up to 1080p high-definition (HD) unparalleled video and audio quality and the ability to share documents from your desktop in video calls, you collaborate the way you would in-person. You can accelerate decision-making, improve partner and customer relations, and stay highly secure with our encryption standards.

• Wide-reaching calling options: Your customers and business partners are likely using video communications today and you want to take advantage of this opportunity. The CTIN's WebEx Telepresence network is flexible so that you can talk to users on it, as well as outside of it.

• Flexible for multiple participants to join: Your subscription lets you connect with any other Cisco WebEx Telepresence user. You can dial other users directly or include up to nine participants on the WebEx Telepresence network in your meetings. A separate bridge subscription can connect to multiple users from other networks.

• Extended reach: Participants with a webcam-enabled computer can join your meetings using the Cisco Jabber Video application.

IV.   BENEFITS

Benefits include:

- Capability to talk to anyone, anywhere with wide-reaching calling options
- Ease of deployment and management, with no video infrastructure equipment required
- Almost no end-user learning time needed with the intuitive company directory
- Scalability to grow as your business needs change
- Priced to enable a quick return on investment (ROI)

V.   ADDITIONAL FEATURES AND PRICING

WebEx Meetings Pricing
Save now! $20/month off our biggest meeting plan.

PREMIUM 8
Up to 8 people

$ 24 per month
$19/month annual plan

Buy Now

PREMIUM 25
Up to 25 people

$ 49 per month
$39/month annual plan

Buy Now

PREMIUM 100
Up to 100 people

$ 69 per month   Regularly $89
$49/month annual plan

Buy Now

VI.   CONTACTS

Learn more about CTIN's WebEx Telepresence and others solutions, visit www.ctin.vn

Please contact for more information:

Contact: Thuan Pham Vuong (Mr)

Add: 158/2 Hong Mai Str, Hai Ba Trung Dist, Ha Noi, Vietnam

Tel: +84915443799

Email: thuanpv@ctin.vn